

SAMSOMATIC, LTD. SERVICE FEE SCHEDULE
SERVICE DEPT. PHONE: (734) 455-9890
(Rates effective January 1, 2003)

SAMSOMATIC, LTD.
 45759 Helm Street
 Plymouth, MI 48170
 Ph: (734) 455-3434
 Fax: (734) 451-0028



RATES ARE IN U.S. DOLLARS

NORTH AMERICAN RATES (U.S. and CANADA)					
Plus Travel & Expenses Where Applicable	FIELD SERVICE			During Non-Business Hours*	TRAINING*** (up to 8 hours) Manuals Included
	Up to 4 Hours Minimum Charge	4 – 8 Hours Daily Rate	Over 8 hours Overtime Rate		
Non-Holiday Weekdays	\$ 500.00	\$ 950.00	\$ 150.00 per hour	\$ 150.00 per hour	\$1200.00 per day
Non-Holiday Weekends	750.00	1200.00	175.00 per hour	175.00 per hour	1400.00 per day
Holidays**	950.00	1400.00	200.00 per hour	200.00 per hour	1600.00 per day

INTERNATIONAL RATES (Outside U.S. and Canada)					
Plus Travel & Expenses	FIELD SERVICE			During Non-Business Hours*	TRAINING*** (up to 8 hours) Manuals Included
	Up to 4 Hours Minimum Charge	4 – 8 Hours Daily Rate	Over 8 hours Overtime Rate		
Non-Holiday Weekdays	\$ 750.00	\$1100.00	\$ 175.00 per hour	\$ 175.00 per hour	\$1300.00 per day
Non-Holiday Weekends	950.00	1400.00	200.00 per hour	200.00 per hour	1500.00 per day
Holidays**	1100.00	1500.00	225.00 per hour	225.00 per hour	1700.00 per day

TRAVEL and EXPENSES (Charged outside a 30 mile radius of Samsomatic Ltd.)					
Current Mileage Rate by Auto	\$00.36 per mile (subject to change)			Lodging	At Cost
Travel Time (weekdays).	\$85.00 per hour			Tolls/Parking	At Cost
Travel Time (weekends/holidays**)	\$110.00 per hour			Car Rental	At Cost
Meals	Per diem			Airfare	At Cost

IN-HOUSE REPAIR SERVICES		
Evaluation Fee: \$ 150.00 per hour	Labor: \$ 125.00 per hour (add 20% expediting fee for rush repairs)	Spare Parts Used: See Item Master for Cost

* Business hours are from 7:00am to 4:00pm.
 ** Holidays include: New Year's Day, Good Friday, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Thursday and Friday, Christmas Eve, Christmas Day, New Year's Eve.
 *** Training rates shown are for standard Samsomatic equipment. Training tailored to a specific application requires additional development time; therefore, our Sales Department should be contacted to quote on each specific application.